

FREQUENTLY ASKED QUESTIONS (FAQ) – TEROKA RAPID

CAMPAIGN PERIOD: 16 FEBRUARY – 30 APRIL 2026

No.	Question	Answer
1	What is Teroka Rapid Campaign	Teroka Rapid is a city stamp rally campaign organised by Prasarana Malaysia Berhad, where participants can collect exclusive stamp designs by visiting selected LRT and Monorail stations during the campaign period.
2	When is the Teroka Rapid campaign period?	The Teroka Rapid campaign will run from 16 February 2026 to 30 April 2026 . Each month features a different stamp design, valid for that month only.
3	Who is eligible to participate in this campaign?	The campaign is open to Rapid KL users aged 18 years and above who perform any qualifying transaction during the campaign period. Participants below 18 years old must be accompanied and supervised by a parent or guardian. Applicable to both Malaysians and non-Malaysians.
4	Where are the selected stations located for collecting the exclusive stamp designs?	The selected stations are: <ul style="list-style-type: none"> • LRT Pasar Seni • LRT Ampang Park • Monorail Hang Tuah • LRT USJ 7 • LRT Titiwangsa
5	How do I participate in the Teroka Rapid campaign?	<p>To participate in this campaign:</p> <ol style="list-style-type: none"> 1. Reload your Touch 'n Go card or perform any transaction at any Rapid KL Customer Service Counter or selected bus hubs. 2. At the selected stations (refer to list below): <ol style="list-style-type: none"> a. Present a valid purchase receipt at the Customer Service Counter. b. Scan the mandatory QR code as part of the redemption process. 3. Upon successful verification and QR submission, you will receive one (1) postcard to begin collecting stamps at the selected stations listed below: <ul style="list-style-type: none"> • LRT Pasar Seni • LRT Ampang Park • Monorail Hang Tuah • LRT USJ 7 • LRT Titiwangsa 4. Visit the selected Rapid KL stations above to collect the exclusive stamp designs on one (1) postcard. 5. Each postcard requires five (5) exclusive stamp designs to complete the full image.

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6	Scenario – I purchased a My50 pass on 31 January 2026. Am I eligible to participate in this campaign?	<p>No. Only receipts from the same month as the postcard are accepted.</p> <p>For example, a February receipt is only eligible for February postcard redemption, as each month features a different postcard design.</p>
7	How many postcards can be redeemed?	<p>The number of postcards that can be redeemed depends on the number of passes or Touch 'n Go top-up transactions listed on a single purchase receipt.</p> <p>Example: If I purchase 1 RapidKota pass, 1 Monthly Rapid pass, and perform a Touch 'n Go top-up of RM50, I am eligible to redeem a total of 3 postcards.</p>
8	How does the stamp collection mechanism work?	<p>Participants are required to visit the selected stations (LRT Pasar Seni, LRT Ampang Park, MRL Hang Tuah, LRT USJ 7 and LRT Titiwangsa) to complete the stamp design on each postcard.</p> <p>A new stamp design will be introduced every month (16th February 2026, 1st March 2026 and 1st April 2026) throughout the campaign period.</p>
9	How many postcards are available each month?	<p>A total of 3,000 postcards will be made available each month and distributed to the selected stations, while stocks last.</p>
10	Can the same receipt be used at another station to redeem the postcard?	<p>No, each receipt can only be used once for the purpose of redeeming a postcard.</p>